



PREMIUM SERVICES FOR DEMANDING ORGANISATIONS

01

BUSINESS OVERVIEW

Business Overview



Established in **2003**



Operating in **50 cities** nationwide



1.000+ Staff & **70** executives



1.200 current facilities



Revenue of **€ 30 million**



€ 7 million liability insurance



39 awards since 2015



10 certifications

Key Milestones



Management Team



Dionysis Ammolochitis

Founder & Owner



George Farlekas

CEO



Ilias Farlekas

Chief Financial Officer



Manos Chalaris

Chief of People & Culture



Theodora Tsokou

Chief Commercial Officer



Kleopatra Panagopoulou

Chief of Quality & Compliance



Lazaros Mavridis

Managing Director
Manifest Construction



Vassilis Ballas

Managing Director
Manifest Security

Growth 2021 to 2025

Revenue

€ million

+89,0%

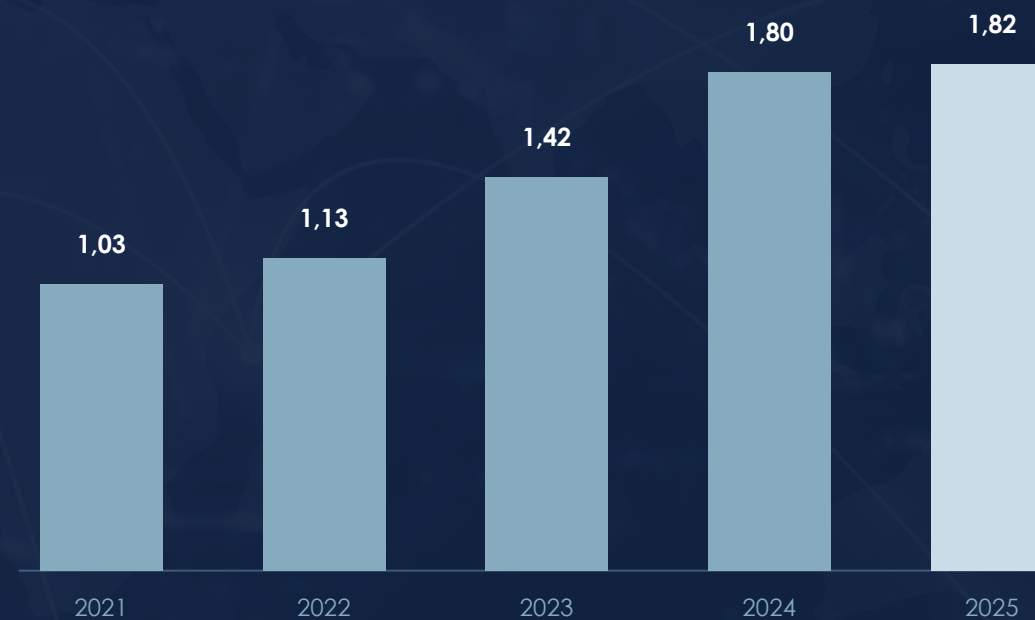
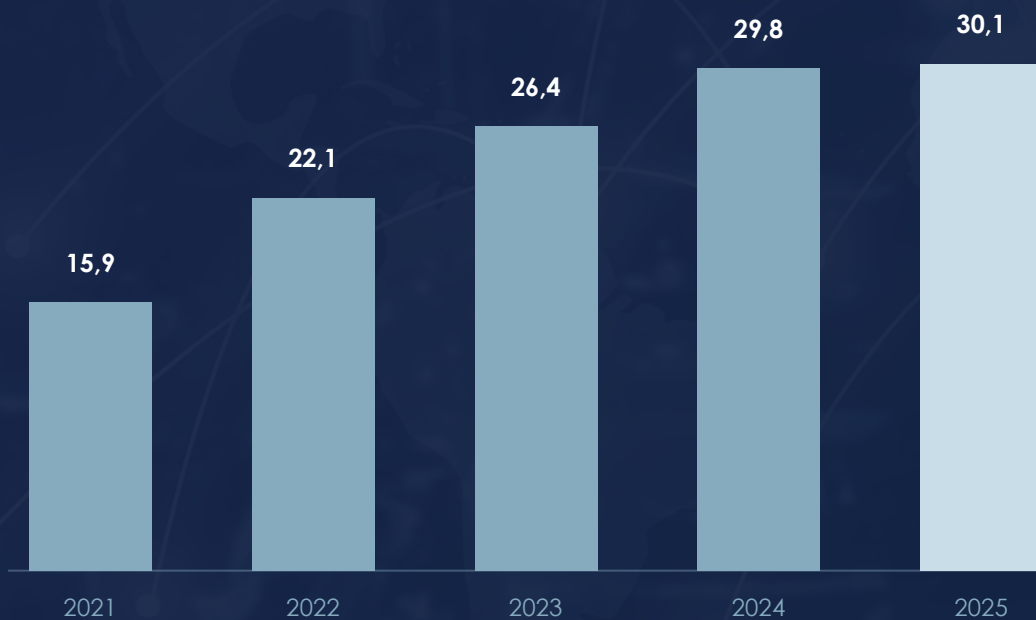
2021 to 2025

EBITDA

€ million

+77,0%

2021 to 2025



100% Revenue in the Private Sector

Strategic Partnership with EFSIM

EFSIM

Integrator & Managing Agent

Manifest

Authorised service delivery partner in Greece



en.efsimsa

2008

Established

75+

Service lines

90%+

Client retention

Part of EFS Group

27

Countries

45+

Companies

~\$2.4B

Project portfolio

02

WHAT WE DO

Manifest Services

THREE PILLARS

Facility Management

Construction

Staffing Solutions

Manifest provides a complete system that incorporates all Premium Services as **one** solution by **one** single provider.

Facility Management



Soft Services

- ✦ Commercial Cleaning
- ✦ Disinfections
- ✦ Pest Control
- ✦ Landscape Projects
- ✦ Waste Management
- ✦ Consumables Management



Hard Services

- ✦ Technical Maintenance
- ✦ Predictive Equipment Maintenance
- ✦ Repair Works
- ✦ Certificates
- ✦ F-Gases recording
- ✦ Energy Management



Security Services

- ✦ Physical Security
- ✦ Patrols
- ✦ Security Systems
- ✦ Alarm Receiving Centre
- ✦ VIP security
- ✦ Security Assessment



Hospitality Services

- ✦ Housekeeping Staff
- ✦ Kitchen Cleanings
- ✦ Specialised Cleaning



Catering Services

- ✦ Corporate Catering
- ✦ Corporate Events

Construction



Building

- ▮ Engineering
- ▮ Procurement
- ▮ Construction



Energy

- ▮ Renewable Energy Sources
- ▮ Photovoltaics
- ▮ Wind Power
- ▮ Energy Storage Systems
- ▮ Energy Retrofitting



Infrastructure

- ▮ Road and Transport Projects
- ▮ Hydraulic & Environmental Projects
- ▮ Energy Infrastructure Projects

Staffing Solutions



Sourcing & Selection

- Candidate Sourcing Abroad
- Selection on Your Specifications
- Employment Offer



Legal Process & Entry

- Employment Approval, DAM
- Entry Visa (Visa D)
- Arrival in Greece



Onboarding & Operation

- Housing & Transport
- Hiring & Permits
- Payroll Services
- Supervision

Market Position



4.7 ★★★★★

661 Google Reviews

150+

Recommendation Letters

Some of our active clients



Stoiximan

ALTERLIFE
FITNESS EXCELLENCE

accenture

CrediaBank



MOTOR OIL

Nestlé

THE ELLINIKON

**Boehringer
Ingelheim**

M&S
EST. 1884

DROMEUS
CAPITAL GROUP

skroutz

One&Only
AESTHESIS
Athens

netcompany
intrasoft

SEPHORA

REGENCY CASINO
MONT PARNES

**FASHION
CITY
OUTLET**

FLISVOS
marina

**ASTIR
MARINA**

WELLA

GRIVALIA
PROPERTIES

ANGELICOUSSIS
GROUP



Roche



**ΑΘΗΝΑΪΚΗ
ΖΥΘΟΠΟΙΑ**

The Ellinikon Sports Park



About the project

A **287.000 m²** sports destination with **115.000 m²** of green space, football pitches certified by **FIFA**, a track certified by **World Athletics** and accommodation for athletes, operating to international sporting standards.



Client

The Ellinikon Sports Park



Location

Ellinikon, Athens



Industry

Sports & Leisure



Contract since

2026



People on site

35 & 3 robots

Our engagement

Manifest delivers the project across three service lines. **Hard services** cover the electromechanical and technical maintenance, **soft services** cover cleaning and daily support, and **landscape teams** maintain the green areas.

The technical core is the spearhead, running from medium voltage distribution and standby power through HVAC, fire safety, lifts and pumping systems to full BMS and KNX automation.

Particular weight falls on the **athlete accommodation**, where continuous occupancy leaves no margin for downtime.

287.000 m²

Total area

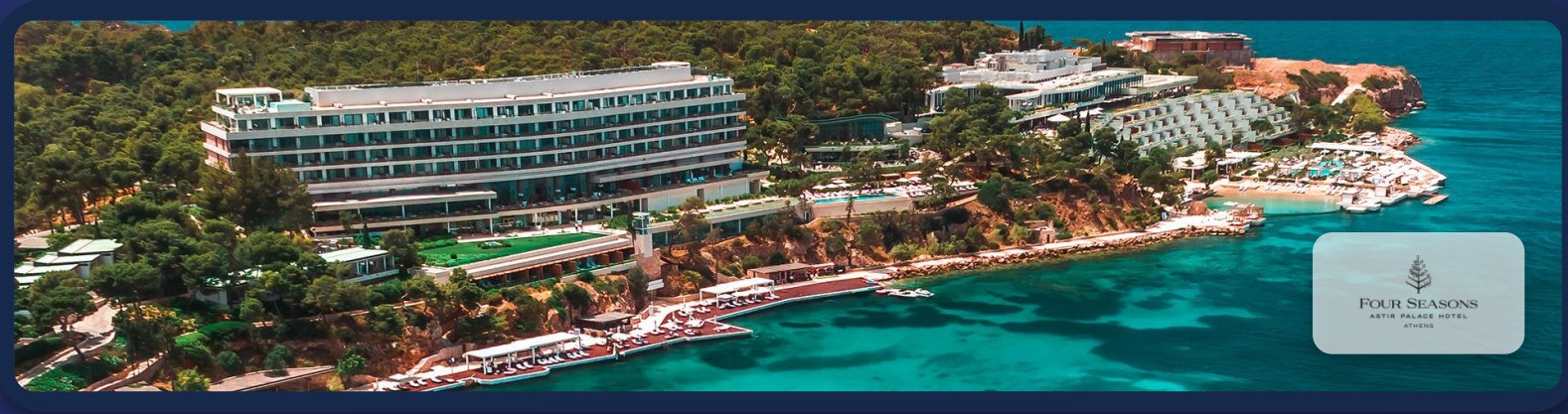
115.000 m²

Green space

Scope of work

-  Medium voltage, distribution & lighting
-  Generators & UPS systems
-  HVAC & ventilation systems
-  Fire detection & suppression
-  Lifts, plumbing & pumping systems
-  BMS / KNX building automation
-  CCTV, access control & gas detection
-  Cleaning, landscaping & waste management

Four Seasons Astir Palace Hotel



About the project

A **landmark luxury resort** on the Athenian Riviera, combining contemporary elegance with its natural seaside setting. One of the **most iconic properties in Greece**, with demanding operational standards across every area of the resort.



Client

Four Seasons Astir Palace



Location

Athens, Greece



Industry

Hospitality & Leisure



Contract since

2019



People on site

Up to 200

Our engagement

Since 2019 we have delivered **high-standard hospitality services** across the resort, covering all **guest-facing and back-of-house** areas with consistent quality, hygiene and operational continuity.

Our teams handle housekeeping, public area cleaning indoors and outdoors, pool and beach cleaning, stewarding and special deep cleaning projects, supported by **smart robotic solutions**, trained personnel and structured supervision.

€ 400.000

Equipment investment

2

In-house coordinators

Scope of work



Housekeeping services



Indoor public areas cleaning



Outdoor public areas cleaning



Swimming pool cleaning



Beach cleaning



Smart robotic cleaning



Stewarding services



Special deep cleaning

Credia Bank



About the project

A modern banking organisation with an **extensive network of facilities** across Greece, where reliability, coordination, safety and business continuity matter equally in the central buildings and in every branch.



Client
Credia Bank



Location
Athens, Greece



Industry
Banking & Financial Services



Contract since
2024



People on site
Up to 80

Our engagement

We deliver **Total Facility Management** across **7 central bank buildings** in Athens and Crete, plus **69 branches nationwide**, under one coordinated framework with the same service standards everywhere.

We consolidated **more than 15 previous suppliers** under a single contract, applied tailored SLAs and KPIs, and integrated our FM software moralius.com with the Bank's own system for full visibility, reporting and business continuity.

7

Central buildings

69

Branches nationwide

Scope of work



Total facility management



Advisory on FM issues



Cleaning services



Technical maintenance



Pest control



Green management & recycling



Catering services

Marks & Spencer



About the project

An internationally recognised retail brand with head offices in Greece and a nationwide network of **more than 30 stores**, operating in high-traffic commercial environments that demand immediate response.



Client
Marks & Spencer



Location
Greece



Industry
Retail stores



Contract since
2016



People on site
Up to 100

Our engagement

We provide **cleaning and security services** across the head offices and a retail network of more than 30 stores, held to the same standard in every city and every store environment.

We deploy and supervise the personnel, apply common procedures across all locations, and run patrols, incident prevention and day-to-day operational support from **one central point**.

30+

Stores nationwide

11

Cities covered

Scope of work



Physical security services



Store security support



Head office security support



Patrols & site supervision



Incident prevention & response



Common security procedures



Security service coordination



Cleaning services

TESLA



About the project

Renovation and upgrade of TESLA retail stores in Glyfada, Kifisia and Agios Ioannis Rentis, and delivery of the R&D facility in Paiania, to the brand's **demanding technical, security and aesthetic standards.**



Client
TESLA



Location
Glyfada, Kifisia, Rentis, Paiania



Industry
Car manufacturer



Contract since
2024

Our engagement

Manifest Construction delivered the construction and renovation works in full compliance with TESLA's strict technical and operational guidelines.

The project ran under **very tight timelines** and **every milestone was met** without affecting the rollout plan or the store launch schedules, through precise planning, close coordination and disciplined execution.

4

Premises delivered

2.700 m²

Total area

Scope of work



Design engineering



Interior renovation & upgrades



High-end finishes & aesthetics



Security systems with Starlink



Coordination of subcontractors



Site supervision & management



Health, safety & quality control

03

INNOVATION

Monitor our Response

- ✍ Submit your tickets through the mobile app (voice message).
- ✍ Configure your SLAs' response times and monitor our resolution effectiveness.

Control your Assets

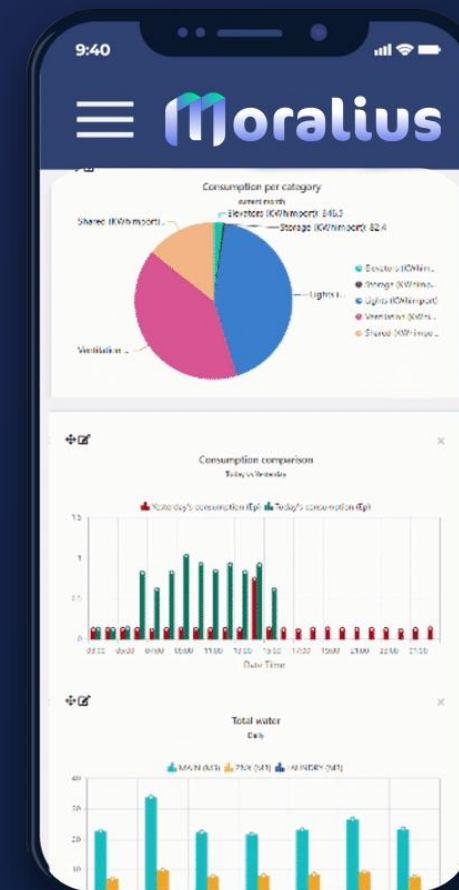
- ✍ Manage all the assets data of your facilities.
- ✍ Control all the preventive and corrective work orders through a smart calendar.

Measure the Quality of our Services

- ✍ View and evaluate the inspections of our supervisors.
- ✍ Rate our response to your requests, our staff and participate in our surveys.

Oversee our Staff's Activities

- ✍ View the entire team that serves your facilities.
- ✍ Monitor when our staff checks in and out of your premises, including real-time geolocation.



Smart Cleaning Robots



Our Certifications





YOUR PREMIUM
SERVICES PARTNER

